

FAQ

## 1. How do I book?

Simply click the book a cottage button on the Kallarroo website, select your preferred dates and number of guests, and book your stay.

# 2. How does payment work?

We require full payment at the time of booking to secure your stay. Payment via paypal or credit card is accepted.

#### 3. Do I need a 4WD to access the Kallarroo farm?

The distance from Nimmitabel to Kallarroo is 18km. Of that, 6km is sealed road and 12km is unsealed. 4WD is not essential to access the farm as previous guests have successfully travelled to the farm in a variety of vehicles. The condition of the unsealed road, however, is dependent on the current weather conditions and recency of council maintenance. As such, the condition of the road may vary slightly, and we recommend driving carefully. If heavy snow is predicted and you do not have a 4WD, chains may be required.

## 4. Does the cottage have heating facilities?

The cottage is fit with two fireplaces and a sufficient amount of timber for the duration of your stay, considering the season of your booking. During the cooler months, two electric heaters are also provided.

## 5. What is there to do during my stay?

Please refer to things to do tab on the Kallarroo website.

#### 6. What animals can we see at Kallarroo.

There is plenty of wildlife that you can see at the farm like kangaroos, wallabies, wombats, possums, platypus etc. We are also a horse breeder, so you will meet our Friesian and Gypsy cob Horses with their foals. We have highlander cows, alpacas, sheep and sorts of birds like emus, quails, guinea fowls, chickens, emus, pheasants. And you probably will meet our Mareema dogs Mango and Simba.

## 7. Can we feed the farm animals?

You can feed carrots to the horses but please be aware they often get excited when they see food. For this reason, please stay behind the fence when feeding. Please be aware that we also breed horses at Kallarroo. The horses are purposefully placed in their designated paddocks, so please close the gates behind you when moving between paddocks so to keep the horses separated.

Please observe the Highland cows from a safe distance as they have long horns and a tendency to swing their heads.

## 8. Can I bring pushbikes?

You are more than welcome to bring pushbikes to Kallarroo; however, due to safety reasons, motorbikes and quadbikes are not permitted. Please be aware that tracks around the farm are hilly.

### 9. Can I bring pets?

We are pet friendly as long as your pet is friendly. However, as we have many farm and native animals on the property, please discuss the conditions for bringing pets with your host upon arrival.

## 10. Can we have professional photos done during our stay?

Your host, Bea, is a professional photographer who specialises in child and family photography. Bea hopes to share her photography with you, so that you can cherish the memory of your stay at Kallarroo.

Please see the photography gallery and details for booking your Kallarroo photo session here: https://www.kallarroocaptures.com.au

## 11. Are we allowed to have fires?

The cottage is equipped with two fireplaces, which are available for use all year round. Please do not burn your rubbish in the fire when using these fireplaces.

Additionally, outdoor fire pits are available, but use is dependent on local fire bans.

## 12. Do I need to bring firewood?

A sufficient amount of firewood is provided complimentary with your booking. However, additional firewood is available at an additional cost of \$50 for ½ load and \$100 for a load. Please discuss your fire needs with your host.

## 13. Can we camp at Kallarroo?

Yes, we have campsites available by the river. Please see detail for camping at Kallarroo here: <a href="https://www.hipcamp.com/en-AU/new-south-wales/kallarroo-farm-nr-nimmitabel/kallarroo-camping">https://www.hipcamp.com/en-AU/new-south-wales/kallarroo-farm-nr-nimmitabel/kallarroo-camping</a>